

Privacy Policy

Effective Date: 01-01-2025

Reforged Gaming Lounge respects your privacy and is committed to protecting any information you share with us via SMS. This policy explains how we handle SMS communications.

- **Information Collection & Use:** We only collect and use SMS messages to respond to customer inquiries. We do not use SMS for marketing or promotional purposes.
- **Data Storage:** We do not retain SMS conversations beyond what is stored by our phone service provider in the normal course of business.
- **Third-Party Sharing:** We do not sell, share, or distribute your SMS data to third parties.
- **Opting Out:** If you no longer wish to communicate with us via SMS, you may stop at any time by simply not texting us. We do not send automated messages or require an opt-out process.
- **Security:** We take reasonable steps to ensure the security of your SMS communications. However, please be aware that SMS is not a fully secure method of communication.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties

If you have any questions about this policy, please contact us at 843-310-4976 or rglteam@reforgedgaminglounge.com

SMS Terms and Conditions:

Product Description: By providing your mobile phone number, you consent to receive SMS messages from (Company Name) related to [describe the purpose (Do not include marketing or promotional/Offer type, e.g., "order updates, , or account notifications")].

Message Frequency: You should expect to receive 2-4 text messages a month on average should you send us a text inquiry. Message frequency may vary.

Message and Data Rates: Standard message and data rates may apply depending on your carrier.

Opting Out: You may opt out of receiving SMS messages at any time by replying with "STOP" to any SMS message you receive from us. After opting out, you will receive a confirmation message, and we will cease sending SMS messages to your number.

Help and Support: If you need assistance or have questions about our SMS service, reply with "HELP" to any SMS message you receive, or contact our customer support team at [support contact information].

Privacy Policy: Your phone number will be handled in accordance with our Privacy Policy. We do not share SMS opt-in consent with any third parties for solicitation purposes.